



**CHARLOTTE.**  
SOLID WASTE SERVICES

# Curbit!

**Curbside Waste Collection**

**Your Guide to Household  
Waste Preparation and Collection**



**Bag it!**

**Garbage Collection**



**Prep it!**

**Yard Waste Collection**



**Recycle it!**

**Recycling Collection**

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**Bulky Waste Collection**



[Curbit.CharlotteNC.gov](http://Curbit.CharlotteNC.gov)

# Curb it!

## Curbside Waste Collection

This booklet provides information on collection services provided by the City of Charlotte Solid Waste Services for single-family residences and multi-family communities with fewer than 30 units.

### Curb it! Collection Services

The City of Charlotte Solid Waste Services' Curb it! program provides residential garbage, recycling, yard waste and bulky waste collection.

### Disability Collection Services

Customers physically unable to take their garbage and recyclables to the curb for collection are eligible for backyard collection. To see if you qualify for this service:

- ▶ Call **CharMeck 311** to request a disability application.
- ▶ Return the application to Solid Waste Services.  
**Fax:** 704-353-0330 **or Mail:** 1105 Otts Street, Charlotte, NC 28205. Your physician must complete part of the form.

Once the application is received, a Solid Waste representative will verify the application information and notify you of your application status within three weeks. Please continue to place items at curbside until you are notified of your status.

### Dead Animal Collection

Solid Waste Services will collect dead animals (no larger than a deer) from streets, public right-of-ways and private residences if placed curbside. Collection is provided Monday-Friday and must be scheduled by calling **CharMeck 311**.

### Solid Waste Services Fiscal Year 2013 Stats

89% of households we service participated in the Recycle it! program by placing their recycling cart curbside at least once on their collection day.

More than 43,000 tons of recyclables were collected from single-family residences.

Solid Waste collected over 162,000 tons of garbage (the weight of three full Titanic ships) during the fiscal year.

### Collection Days

- ▶ **Garbage and yard waste** collection services are provided weekly.
- ▶ **Recycling** collection service is provided every other week but on the same day as garbage and yard waste collection.
- ▶ **Bulky waste** collection is provided on the same day as other collection services but must be scheduled for collection – please call **CharMeck311**, visit [curbit.charlottenc.gov](http://curbit.charlottenc.gov) or download the **Curb it! Mobile App** to schedule collection.
- ▶ You can find your collection day for all services by calling **CharMeck 311**, visiting [curbit.charlottenc.gov](http://curbit.charlottenc.gov) or downloading the **Curb it! Mobile App**.

### Holiday Collection Schedules

Solid Waste Services residential collection crews will **not collect** on the following holidays:

**Martin Luther King Jr. Day | Thanksgiving Day | Christmas Day**

If your collection day falls on an observed holiday, you'll receive service the next business day with Friday customers receiving collection on Saturday.

### Inclement Weather/Emergencies

For collection information during inclement weather or City emergencies, please refer to local media, visit [curbit.charlottenc.gov](http://curbit.charlottenc.gov) or download the Curb it! Mobile App, opt in to receive alerts.

### Community Resources

Solid Waste Services is committed to educating the community on its services and collection guidelines. We offer:

- ▶ **Online Resources:** Visit [curbit.charlottenc.gov](http://curbit.charlottenc.gov) to access a variety of online resources including item preparation guidelines and articles for neighborhood newsletters.
- ▶ **Mobile Resources:** Download the Curb it! Mobile App via your mobile device to have 24/7 access to collection information, bulky waste scheduling, item preparation tips, recycling center locations, news and alerts and FAQs.
- ▶ **Speakers Bureau:** The Speakers Bureau provides exciting and informative presentations to educate and empower residents on services offered by Solid Waste Services. Presentations are available for schools, neighborhood organizations and businesses on a variety of topics. To learn more about the Speakers Bureau or to schedule a presentation, visit [curbit.charlottenc.gov](http://curbit.charlottenc.gov) or **email [curbit@charlottenc.gov](mailto:curbit@charlottenc.gov)**. Requests for presentations must be made at least 2 weeks in advance.



## How to Prepare It

**1** Bag all garbage before placing it in the rollout cart. **Do not overfill carts.**

**2** Place the garbage cart within 6 feet of the curb and at least 3 feet from other collection items (recycling cart, yard waste and bulky waste) and obstacles such as mailboxes,

vehicles, telephone poles, etc. **Do not block sidewalks.**

**3** Place the garbage cart at the curb no later than **6:30 am** on your scheduled collection day and remove it by midnight that same day.

# bag it!

## Garbage Collection

**Garbage is collected weekly on your scheduled collection day.**

### Damaged or Stolen Carts

If your cart needs repair or replacement, please call **Charmeck 311** or email [curbit@charlottenc.gov](mailto:curbit@charlottenc.gov). Please provide your name, address, phone number and email address so that a representative may contact you.

### Additional Carts

Each household receives one 96-gallon garbage cart free of charge. An additional cart may be purchased by calling **Charmeck 311**. Collection crews will service a maximum of two City-issued carts per household.

## Household Garbage Accepted

✓ **Dried paint cans**  
(without lids)

✓ **Kitty litter & soiled diapers**  
(double-bagged)

✓ **Old clothing**

✓ **Paper products**  
(paper plates, cups and napkins)

✓ **Regular household garbage**

✓ **Styrofoam**

✓ **Bottle caps & lids**



## Garbage **NO**T Accepted

✗ **Bulky Waste**

✗ **Dead animals**

✗ **Empty cardboard**  
(please place in the recycling cart)



✗ **Flammable liquids**

✗ **Hot ashes**

✗ **Items banned from landfill**  
(aluminum, plastic bottles, electronics, etc.)



✗ **Motor oil**

✗ **Other hazardous materials**  
(Refer to complete listing of Household Hazardous Waste on back cover of brochure)

✗ **Pool chemicals**

✗ **Recyclable materials**  
(please place in the recycling cart)



✗ **Solvents**

✗ **Wet paint**

✗ **Yard waste**



## How to Prepare It

**1** Trim limbs to 5 feet long. Cut limbs and logs to 4 inches in diameter. Place leaves and grass clippings in untied plastic bags or uncovered trash cans (not City-issued carts). Piles should be separated and sorted by type of yard waste (limbs, loose debris, bagged/container or logs). Separated piles should be no longer than 5 feet long and 3 feet

high. There should be 2 feet between each pile.

**2** Place yard waste within 6 feet of the curb and at least 3 feet away from other collection items (garbage and recycling carts and bulky waste) and obstacles such as vehicles, mailboxes, telephone poles, etc. **Do not block sidewalks.**

**3** Place yard waste at the curb no later than **6:30 am** on your scheduled collection day.

Solid Waste Services recommends the use of paper bags for grass clippings, leaves and weeds for collection preparation. Paper bags can be purchased from some local retailers.

# Prep it!

## Yard Waste Collection

**Yard waste is collected weekly on your scheduled collection day.**

## Yard Waste Accepted

✓ **Brush, prunings** – No longer than 5 feet in length. Separate into piles that are no longer than 5 feet long and 3 feet high. There should be 2 feet between each pile.

✓ **Grass** – Must be placed in **untied** plastic or paper bags or placed in **uncovered** trash cans. Plastic or paper bags or cans should not weigh more than 75 pounds each. Can be mixed with other yard waste such as leaves and trimmings.



✓ **Leaves, weeds** – Must be placed in **untied** plastic or paper bags or placed in **uncovered** trash cans or containers. Do not put any other trash in the same container.

✓ **Limbs, tree trimmings, plants, shrubbery** – Must be no longer than 5 feet in length and no larger than 4 inches in diameter. Separate into piles that are no longer than 5 feet long and 3 feet high. There should be 2 feet between each pile. Limbs should not be tied together. Limbs may be placed in containers for collection.

✓ **Logs** – Must be **no larger than 4 inches in diameter**. Tree stumps will not be collected.



✓ **Other similar materials generated in the maintenance of residential yards and gardens**



## Yard Waste **NOT** Accepted

✗ **Dirt, rocks or concrete**



✗ **Treated lumber and wood**

✗ **Tree stumps**



## How to Prepare It

**1** Rinse and remove all food and liquid residue from recyclable items. Remove caps/lids from bottles and containers and place them in the garbage cart. Do not bag recyclables, place them directly into recycling cart.

**2** Place the recycling cart within 6 feet of the curb and at least 3 feet away from other collection items

(garbage cart, yard waste and bulky waste) and obstacles such as mailboxes, vehicles, telephone poles, etc. **Do not block sidewalks.**

**3** Place the recycling cart at the curb no later than **6:30 am** on your scheduled collection day and remove it by midnight that same day.

# Recycle it!

## Recycling Collection

Recycling is collected every other week on your scheduled collection day.

### Damaged or Stolen Carts

If your cart needs repair or replacement, please call

**Charmek 311** or email [curbit@charlottenc.gov](mailto:curbit@charlottenc.gov). Please provide your name, address, phone number and email address so that a representative may contact you.

**Additional Carts** Each household receives one 96-gallon cart free of charge. An additional cart may be purchased by calling **Charmek 311**. Collection crews will service a maximum of two City-issued carts per household.

**Plastic Bags** are not recyclable in the Recycle it! curbside collection program. However, plastic bags may be recycled at one of Mecklenburg County's Full-Service Recycling Centers (refer to back cover for locations) and at some local retailers.

## Yes! CAN Be Recycled

✓ Aerosol cans (empty)

✓ Aluminum

✓ Cardboard

✓ Glass

✓ Juice boxes

✓ Milk and juice cartons

✓ Paper

✓ Pizza boxes

✓ Plastics 1-5 & 7

✓ Spiral paper rolls and cans

✓ Steel/tin cans

## Can NOT Be Recycled

✗ Appliances

✗ Auto parts

✗ Batteries

✗ Bottle caps/lids

✗ Bulky Waste

✗ Ceramics

✗ Clothing

✗ Garbage

✗ Food wrappers/ plastic film

✗ Light bulbs

✗ Paper plates/ cups/napkins

✗ Plastics #6

✗ Plastic bags

✗ Plastic food trays/cups/ cutlery

✗ Pots/pans

✗ Shredded paper

✗ Styrofoam

✗ Wire hangers

✗ Yard Waste

## How to Prepare It

### 1 Bulky waste must be scheduled for collection.

Schedule online at [curbit.charlottenc.gov](http://curbit.charlottenc.gov), via **Curb it! Mobile App** or call **Charmeck 311**. When you submit your request you will receive a collection date and a confirmation number. Collection will be scheduled on your earliest available service day but you need to note the date as it may not be your next service day.

2 Place bulky waste within 6 feet of the curb and at least 3 feet away from other collection items (garbage and recycling carts, yard waste, etc.) and obstacles such as vehicles, mailboxes, telephone poles, etc. **Do not block sidewalks.**

3 Place bulky waste at the curb no later than **6:30 am** on the scheduled collection day. Please don't place items curbside earlier than the day prior to collection.

# Schedule it!

## Bulky Waste Collection

**Bulky waste must be scheduled for curbside collection.**

Items that are too large to be placed in your garbage cart and not eligible for recycling or yard waste collection are considered bulky waste and **must be scheduled for collection**. These items include appliances, furniture and other household goods.

When scheduling a bulky waste collection, you will need to identify the items. In most instances, special preparation is required before collection can occur. In general, all items must be free of food, clothing, trash, and flammable materials such as gasoline. Also, please remove doors from refrigerators and rims from tires.

## Bulky Waste Accepted

- ✓ **Appliances** – Empty, remove the doors, tape the glass.
- ✓ **Baby/Child car seats**
- ✓ **Bathtubs** – No cast iron tubs; 75 lbs or less; 8 ft or less; if larger than 8 feet, must cut in half.
- ✓ **Bed/Frames** – Dismantled.
- ✓ **Bikes**
- ✓ **China cabinet hutches** Empty and tape the glass.
- ✓ **Doors** – Tape the glass.



- ✓ **Fencing** – Remove concrete; cut or roll into sections 4 ft or less; “chicken wire” accepted; no chain-link fencing.
- ✓ **Floor coverings** – Includes linoleum, carpet, & padding installed by homeowners only; roll; 4 ft or less; no more than 75 lbs.

- ✓ **Furniture** – Chairs, chests, couches, desks, dressers, entertainment centers – empty and tape the glass.



- ✓ **Garbage cans** – Tag with a note indicating to take the can.

- ✓ **Glass doors, windows, table inserts** – Using tape, make an X over the glass and place it at curbside.
- ✓ **Grills** – Remove propane tanks; 75 lbs or less; no commercial grills.
- ✓ **Gutters** – 4 ft or less.
- ✓ **Landscape timbers** – Cut 4-6 ft or less. No railroad ties. **No treated wood.**
- ✓ **Lawnmowers, including riding lawnmowers** – Remove gasoline; remove battery, if applicable.



- ✓ **Lumber/boards** – Remove or flatten nails; cut to 8 ft or less.
- ✓ **Oil or Kerosene heaters** – Empty; remove oil, if applicable.
- ✓ **Patio furniture**
- ✓ **Pianos & organs** – 75 lbs or less; dismantled.
- ✓ **Plywood & paneling** – No larger than 1 in. thick x 4 ft x 4 ft.
- ✓ **Pool covers** – Only folded covers 75 lbs or less will be collected.
- ✓ **Tires** – Automobile, motorcycle, van, & small pick ups ONLY; remove rims (rims not collected).
- ✓ **Toilets** – Clean & empty.



### More Information

Visit [curbit.charlottenc.gov](http://curbit.charlottenc.gov), download the **Curb it! Mobile App** or call **Charmeck 311** for more information on how to Schedule it! including a complete list of acceptable items and special preparation instructions.

# Curb it!

## Curbside Waste Collection

### Household Hazardous Waste

Household Hazardous Waste (HHW) items are **not** to be disposed of in your garbage or recycling carts or placed curbside for yard waste or bulky waste collection. These items include:

- X Cleaning agents
- X Flammable liquids/oils
- X Fluorescent light bulbs
- X Gasoline
- X Household batteries
- X Kerosene
- X Lead acid batteries
- X Motor oil/filters
- X Paint/thinners/strippers
- X Pesticides
- X Propane tanks

Mecklenburg County offers free HHW disposal to City of Charlotte residents.

**Residents are asked to dispose of HHW at one of Mecklenburg County's Full-Service Recycling Centers:**

**North Mecklenburg Recycling Center**  
12300 North Statesville Road

**Hickory Grove Recycling Center**  
8007 Pence Road

**West Mecklenburg Recycling Center**  
8440 Byrum Drive

**Foxhole Recycling Center**  
17131 Lancaster Highway

### Recycling Centers will **NOT** Accept:

- X Ammunition, gun powder or explosives
- X Bio-infectious materials
- X Radioactive materials
- X Pressurized gas cylinders greater than 20 pounds

### More information

To learn more about HHW, visit [www.wipeoutwaste.com](http://www.wipeoutwaste.com) or call **CharMeck 311**.

