



# It's nice to have options.

The City of Charlotte offers you new options to pay your City-County water services bill. Pay online via the new My Citizen Services Portal or in-person at 125+ Western Union locations within Mecklenburg County.\*



**CHARLOTTE.**

**Visit [cmutilities.com](http://cmutilities.com) or call 311 for more information.**

\*Payments at Western Union locations will include a \$1.50 convenience fee and may take 2-3 days to process.

Produced by City of Charlotte Corporate Communications & Marketing #30320-I-0181. Printed on recycled paper. March 2013



# Introducing the new *My Citizen Services* Payment Portal

Now, you can view, pay and analyze your water bill from the City of Charlotte.  
Online payment for more services will be available in the future.

*Ready to get started?*

Visit [cmutilities.com](http://cmutilities.com) or call 311 for more information.

